Terms and Conditions

1. Definitions

“Contractor” refers to Power Electric and Solar.

“Client” refers to the person, company, or entity requesting services.

“Work” refers to all electrical, solar, automation, maintenance, repair, and installation services provided.

2. Quotations

All quotations are valid for 14 days unless otherwise stated.

Prices may change due to material cost increases, supplier pricing, or scope changes.

Any additional work not included in the quotation will be charged separately.

Acceptance of the quotation confirms acceptance of these terms and conditions.

3. Payment Terms

A deposit may be required before work commences.

Progress payments may be required for larger projects.

Full payment is due immediately upon completion unless otherwise agreed in writing.

Late payments may be subject to interest and collection costs.

Materials supplied remain the property of the Contractor until fully paid.

4. Scope of Work

Work will be completed according to the accepted quotation.

Any variations or additional requests must be approved by the Client and may affect pricing and completion time.

Hidden defects, inaccessible wiring, or unforeseen site conditions may result in additional charges.

5. Client Responsibilities

The Client must:

Provide safe and reasonable access to the work area.

Ensure all necessary permissions and approvals are obtained where required.

The house must also be secure, as the contractor cannot be held accountable for the theft of any pipe work and fixtures once installed. in the event of a theft the supply and installation of fixtures will be at an additional cost.

Provide access to electrical supply and water where needed.

Inform the Contractor of any known hazards or existing faults.

6. Compliance and Standards

All electrical work will be performed in accordance with applicable South African electrical regulations and standards.

Certificates of Compliance (COC) will only be issued for work completed and tested by the Contractor.

Existing installations not worked on by the Contractor are excluded from certification unless specifically agreed.

7. Warranty

Workmanship is warranted for a period of 12 months from completion date unless otherwise specified.

Manufacturer warranties apply to supplied equipment and materials.

Warranty's on equipment is not for labor or transport

Warranty excludes:

Damage caused by misuse, tampering, power surges, water damage, lightning, or third-party interference.

Normal wear and tear.

Equipment not supplied by the Contractor unless agreed in writing.

8. Limitation of Liability

The Contractor shall not be liable for indirect, consequential, or financial losses.

The Contractor is not responsible for delays caused by weather, supplier shortages, load shedding, municipal outages, or circumstances beyond reasonable control.

The Contractor will not be held responsible for damaged/breakage of PV Modules and glass items (not Supplied by the contractor) in transit and or storage , it will be the customer's liability

Liability is limited to the value of the work completed.

9. Safety

The Contractor reserves the right to stop work where unsafe conditions exist.

Only authorized personnel may interfere with installations performed by the Contractor.

10. Cancellation

Cancellation after acceptance of quotation may result in charges for work completed, ordered materials, and administration costs.

Deposits for specially ordered materials may be non-refundable.

11. Solar and Backup Systems

System performance estimates are based on expected conditions and may vary depending on weather, usage, shading, battery condition, and utility supply.

The Contractor does not guarantee uninterrupted power supply under all conditions.

12. Smart Home and Automation Systems

Smart home systems depend on stable internet, Wi-Fi coverage, and compatible third-party services.

The Contractor is not responsible for failures caused by internet outages, software updates, or third-party platform changes.

13. Call-Outs and Emergency Work

Call-out fees may apply.

After-hours, weekend, and public holiday work may be charged at higher rates.

14. Dispute Resolution

Any disputes should first be addressed through negotiation in good faith.

If unresolved, disputes may be referred to mediation or legal action in accordance with South African law.

15. Acceptance

By accepting a quotation, paying a deposit, or allowing work to commence, the Client confirms acceptance of these Terms and Conditions.